

Merton Council

Standards and General Purposes

Committee

12 March 2020

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COMMITTEE: STANDARDS AND GENERAL PURPOSES COMMITTEE

Date 12th Feb 2020

Wards – All

Subject: ACTIONS from meeting on the 7 November 2019; Environmental Enforcements

Lead Officer: Chris Lee, Director E&R

Lead Member – Cllr Tobin Byers, Cabinet Member for adult Social Care, Health and the Environment

Contact Officer – John Bosley, Assistant Director, Public Space

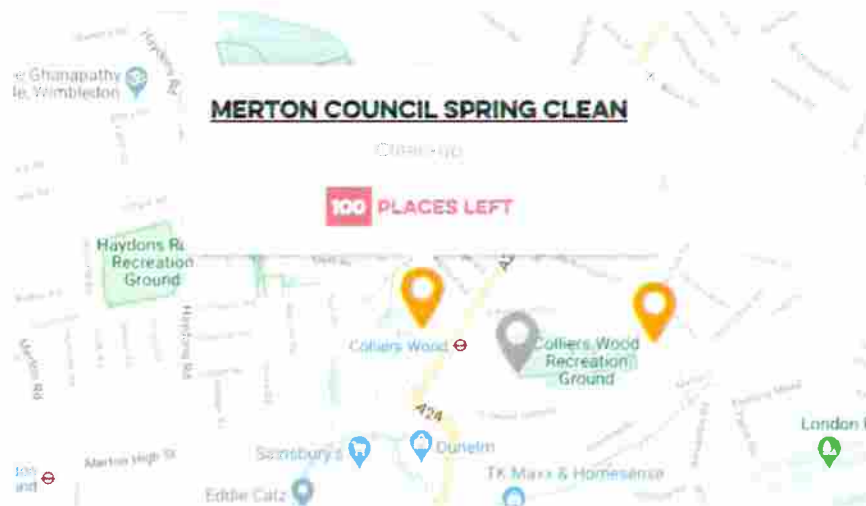
Environment and Enforcement Update - ACTIONS

Following on from the Committee's suggestions and commentary at the November meeting, the Public Space team has completed the following actions as well as planning the progression of items that have not been delivered to date. These items consist of the following;

Recommendations: -

1. Publicise the number of FPNs issued in a particular Ward.
 - a. In order to continue to promote the activities of our Enforcement team, we continue to publish the volume of FPNs being issued on our website and in committee reports. The recently updated information (Table 2 of the 12 March 2020 report) is broken down by Wards.
 - b. In addition to this, we have updated our prosecution data along with identifying those offenders who have been successfully prosecuted. This information is available on the link - <https://www.merton.gov.uk/rubbish-and-recycling/litter-fly-tipping-and-street-cleaning/prosecutions-fines-and-fpn-issued>
 - c. To further support awareness in the investigations undertaken, we have produced a short media clip promoting the work undertaken by our Enforcement team in addressing fly tippers. The video has been promoted on both Twitter and Facebook on the 13 February with each posting receiving 622 and 449 views respectively.
 - i. Facebook - <https://www.facebook.com/mertoncouncil/videos/180162106653081/>
 - ii. Twitter- https://twitter.com/Merton_Council/status/1227949587207421958
2. As part of the fly-tipping action plan (FTAP) and integrate within next years' service objectives in tandem with the development of improvements to *time-banded waste collections* and subsequent enforcement, the team will be developing a revised fly-tipping brand (as per 2.13 in the 12 March report).
3. The Public Space team has committed to and are supporting the work nationally, led by the Keep Britain Tidy group, by supporting this year's Spring Clean. The event is

occurring on Saturday, 28 March, meeting at Wandle Park and working within the park and along the Wandle Trail.



4. Noting the Committee's commentary and suggestions regarding service information that could be provided to new and existing tenants from flats and rental properties within the borough, the Public Space team arranged for updated service information to be circulated as part of the April 2020 Council tax booklet. (See attached) This consisted of the printing of c.75k leaflets to ensure that Council Tax recipients would be informed of the where to find service information and how to manage bulky waste requests, with the additional signposting for requests for recycling and waste containers to support the safe storage of waste.
5. In addition to this, we have produced a welcome to & service introduction leaflet which summaries the waste collection arrangements and presents the waste collection service information provided by the Council via the website. The purpose of the leaflet is to guide residents into where to find further information about these important services. (See attached)

The leaflet is available on line for estate agents and landlords to download.

www.merton.gov.uk/landlords

Moving forward, we plan to role this out across the borough in a phased approach with our initial focus in Raynes Park, Merton Park and Colliers Wood. Within these town centres, we have identified 19 estate agents in which will be contacting them directly and asking for their support in this initiative.

ENDS

Attachment(s):

- A. 2020 Council Tax – wider service information leaflet
- B. Estate Agent leaflet to enable timely service information to new rental properties

Your recycling and rubbish collection service

Your recycling and rubbish collection service has been designed to make it easy to recycle as much of your rubbish as possible from your home. Together we can boost Merton's recycling rate and keep our streets clean by separating recycling and presenting it in the right container on the right day for collection.

Here is some key information about how to get the most out of your recycling and rubbish collection service.

Your collection day

Check your collection day on our website and download a personalised calendar for your property, which shows when each of your bins and boxes is next due to be emptied.

Recycling is collected on an alternate weekly basis – plastics, cans, cartons and glass one week; paper and card the following week, along with non-recyclable waste. Food waste, textiles and household batteries are collected every week.

Check what to put in each of your recycling containers on our website

Please put out your recycling and rubbish by 6am on your scheduled collection day. Put it at the front edge of your property where our crews can see and easily reach it, but not on the road or pavement.

If you have a bag collection, make sure that your bags are not split when you put them out. If you require new containers or more recycling bags, these can be ordered on our website.

How to dispose of your bulky waste

The council provides a chargeable collection service for large waste items, including furniture, mattresses and electrical white goods. Book your collection online merton.gov.uk/bulky

Alternatively, you can visit the Garth Road Reuse and Recycling Centre in Morden, SM4 4AX to recycle and dispose of unwanted items. The centre is free to use for Merton residents. Please separate your rubbish and recycling materials before you arrive at the centre. Later this year, the council is introducing an optional free permit scheme – residents who sign up will not need to provide proof of address each time they visit.

Reporting environmental issues

As well as boosting recycling rates, we want to ensure our streets are clean and stop fly-tipping blighting our communities. Residents can play a key role in reporting fly-tips and information about fly-tippers and a range of other environmental issues online merton.gov.uk/doitonline/report-it

For more information about your recycling and rubbish collection service, visit our website or call 020 8274 4901

merton.gov.uk/recycling

Welcome to Merton and to your recycling and rubbish collection service

Dear resident,

Welcome to your new home in Merton. As you settle in, we want to give you some key facts about your recycling and rubbish collection service and let you know where to find more information.

Visit our website [merton.gov.uk](https://www.merton.gov.uk) to:

- 1** Find out when your collection day is.
- 2** Download a personalised recycling and rubbish collection calendar for your property.
- 3** Check what type of collection you have – bins, sacks or communal.
- 4** Order any missing recycling containers or more sacks.
- 5** Check what to put in each of your recycling containers or sacks.

On your collection day

Recycling is collected on an alternate weekly basis from houses and converted flats – plastics, cans, cartons and glass one week; paper and card the following week, along with non-recyclable waste. Food waste, textiles and household batteries are collected every week.

Please present your recycling and rubbish by 6am on your scheduled collection day. Put it at the front edge of your property where our crews can see and easily reach it, but not on the road or pavement.



Different arrangements apply for properties with no outside space, for example flats above shops. If you have a sack collection and live on a busy high street, you may be required to put your recycling and rubbish out at a specific time.

If you have a bag collection, make sure that your bags are not split when you put them out.

Together we can boost Merton's recycling rate and keep our streets clean by separating recycling and presenting it in the right container on the right day for collection.



How to dispose of your bulky waste

If you've realised that you have too many things or are planning to splash out on a sofa or a replacement fridge freezer for your new property, we can help you dispose of your excess and bulky waste. The council provides a chargeable collection service for large waste items, including furniture, mattresses and electrical white goods. Book your collection online merton.gov.uk/bulky

Alternatively, you can visit the Garth Road Reuse and Recycling Centre in Morden, SM4 4AX to recycle and dispose of unwanted items. The centre is free to use for Merton residents. Please separate your rubbish and recycling materials before you arrive at the centre. Later this year, the council is introducing an optional free permit scheme – residents who sign up will not need to provide proof of address each time they visit.

Reporting environmental issues

As well as boosting recycling rates, we want to ensure our streets are clean and stop fly-tipping blighting our communities. Residents can play a key role in reporting fly-tips and information about fly-tippers and a range of other environmental issues online merton.gov.uk/fly-tipping



We hope you will be happy in your new home in Merton and will get the most out of your recycling and rubbish collection service, which has been designed to make it easy to recycle as much of your rubbish as possible from your property.

The Public Space Team, Merton Council